

Santa Rosa Junior College

Program Resource Planning Process

Dream Center 2021

1.1a Mission

This PRPP was updated in Spring 2020 just prior the start of the COVID pandemic. Due to the necessary switch to online modalities and related operational changes, final edits were not finished leaving this PRPP in a nearly-finished status. Please refer to the 2021 PRPP for current program review and planning information.

Vision

The **Dream Center** aims to be a source of information and support for undocumented, mixed-status, and other immigrant students at Santa Rosa Junior College. The **Dream Center** is committed to provide the most dynamic services, in order to facilitate the empowerment of our students, by addressing their unique questions and providing uplifting programming.

Mission

The **Dream Center** aims to provide supportive services for all undocumented students, including DACA and non-DACA recipients, TPS recipients, U Visa and T Visa holders, refugees and asylum seekers, mixed-status families, students with pending immigration cases, and individuals with other immigration statuses.

The **Dream Center** aspires to serve current and prospective students from diverse immigrant backgrounds, regardless of age, so they may:

- Achieve their academic and career goals
- Create community
- Find support networks on campus

The **Dream Center** aims to provide guidance in:

- The matriculation process - including enrollment services, financial aid and scholarship programs
- Academic counseling referral
- Career opportunities
- Transfer process
- and many other forms of support

The **Dream Center's** legal services aim to provide students with:

- Legal guidance
- Consultation on immigration cases

Values:

- Innovative best practices for serving undocumented, mixed-status and other immigrant students
- Innovative programming leading to student empowerment and identity development
- Multicultural outreach, access and retention of undocumented students, mixed-status families, and other immigrant students
- Compassion in all interactions
- Providing a safe and welcoming environment at the Dream Centers and across all SRJC campuses and sites
- Maintaining an atmosphere of collegiality and mutual respect
- Collaboration with colleagues and community connections
- Promoting the value of college education
- Sustainability in our work environment
- Promoting wellness and joy in our work

1.1b Mission Alignment

Dream Center - Alignment with SRJC Vision and Mission

SRJC Vision

SRJC aspires to be an inclusive, diverse and sustainable learning community that engages the whole person.

SRJC Mission

SRJC passionately cultivates learning through the creative, intellectual, physical, social, emotional, aesthetic and ethical development of our diverse community.

We focus on student learning by preparing students for transfer; by providing responsive career and technical education; and by improving students' foundational skills.

We provide a comprehensive range of student development programs and services that support student success and enrich student lives.

We support the economic vitality, social equity and environmental stewardship of our region.

We promote personal and professional growth and cultivate joy at work and in lifelong learning.

We foster critical and reflective civic engagement and thoughtful participation in diverse local and global communities.

We regularly assess, self-reflect, adapt, and continuously improve.

Student Development Programs and Services & Supporting Student Success

The Dream Center mission aligns with the District's Vision and Mission by promoting social equity. The Dream Center serves undocumented students, mixed-status families and other immigrant students who have been historically marginalized at higher education institutions across the country by creating programming that promotes their creative, intellectual, physical, social, emotional, aesthetic, and ethical development. The Dream Center also connects current and prospective students to on-campus resources; which increase students' success and enrich their lives. The Dream Center also provides a dynamic, bilingual, multicultural, and whole-person approach to one-on-one student meetings. The completion of AB540 affidavits and CA Dream Act submissions are factors that help determine the number of undocumented student on campus, while the development and application of targeted outreach creates inclusive practices to enroll, retain, and graduate these populations.

1.1c Description

Program Description: Dream Center

The Dream Center supports undocumented students, mixed-status families, and other immigrant students by providing helpful information complemented with guidance and support from the Dream Center Coordinator and the Dream Center student employees. The Dream Center partners with other programs on campus, and off-site organizations to create events that welcome students into our campus, in order to increase retention rates, aid undocumented students in understanding local, state, and national laws & policies affecting them, and to create a greater understanding of the undocumented narrative on and off campus. The Dream Center provides K-12 partners with information on how to better support their undocumented students, as well as academic and career options available to them, host UndocuAlly trainings and facilitate workshops on matters such as financial aid, develop English and Spanish promotional materials, and continually update the Dream Center website.

The History of the Dream Center

The Santa Rosa Junior College's Dream Center first opened its doors on May 4, 2015 when the efforts of undocumented students and undocuallies across the District took the shape of institutional change. The Dream Center aimed to be a safe, supportive, one-stop shop for approximately 900 undocumented students enrolled at SRJC in 2015, as well as other undocumented students thinking of enrolling at the school. The Dream Center was a collaboration between various SRJC departments; EOPS, Financial Aid, and Admissions & Records worked together to provide undocumented students with comprehensive guidance on enrollment, financial aid, and other relevant policies (such as DACA). Since then, the Dream Center continues to serve approximately 1,800 currently enrolled undocumented students, as well as other potential undocumented students, mixed-status families and students with other immigration statuses living, working, or going to school in Sonoma County. In 2018, the first Dream Center Coordinator was hired; transitioning from specialists and inter-departmental collaboration, to a full time classified staff employee dedicated in their entirety to the development and implementation of the Dream Center location at the Santa Rosa campus. The Dream Center is under the supervision of the Director, Student Outreach. In Spring 2019, the Santa Rosa Campus Dream Center relocated to a larger space and celebrated its grand

reopening on February 21, 2019. The Petaluma Campus Dream Center continues to be a collaboration between Admissions & Records, Financial Aid, and Student Outreach, during the days the Dream Center Coordinator is not on the Petaluma campus. The Dream Center Team consists of one Dream Center Coordinator and two or three student employees; however, it also receives constant support from the Student Outreach Team. Additionally, the Dream Center, in partnership with Vital Immigration Defense Advocacy and Services (VIDAS), provides free legal consultations and advice. In Fall 2019, SRJC became a community partner in the Secure Families Collaborative, providing wrap-around services to address housing insecurity and mental health needs.

The Future of the Dream Center at SRJC

It is more critical than ever for the Dream Center to extend its outreach efforts to more high schools in Sonoma County, train more educators on best practices, as well as the laws & policies affecting undocumented students, and develop a comprehensive enrollment process for undocumented students in collaboration with the Financial Aid, and Admissions & Records offices at SRJC. Likewise, the number of student trainings (including Know your Rights) and empowering programming (such as guest lecturers and speakers) must increase to accommodate the needs of a larger undocumented student population at SRJC.

Outreach

High School Outreach

A large number of K-12 students, parents and educators in Sonoma County are still unaware of many opportunities available for undocumented students in higher education, such as AB540, SB68, the CA Dream Act Application, among others. It is vital for this information to spread across the county, so that many more undocumented students can enjoy the benefits of enrolling at SRJC and pursuing Transfer, an AA, or a Certificate. Outreach to high school students is a priority for the Dream Center. Currently the SRJC Outreach team conducts high school outreach for the Dream Center. In the future, however, it is important the Dream Center increases its presence at each high school so that potential students become familiar with the faces of Dream Center staff and student employees; consequentially students will be more prone to visit the Dream Center on campus for follow up questions and concerns.

The Dream Center will participate in some of the following activities:

- College Information Nights/Parent Nights
- College Fairs and College & Career Fairs (including out-of-District schools by request, Fall and Spring Semesters)
- CCCApply workshops (application for admission and/or financial aid) at District high schools, (and out-of-District high schools by request)
- Informational tabling at high school fall orientations
- High School Counselors & Partners Conference (Fall semester)
- Senior Days (Fall semester)

Non-Credit SRJC Class Outreach

Since 2018, the Dream Center has done targeted outreach to current non-credit SRJC students in ESL and College Skills classes since a new law, SB68, expands AB540 in-state tuition benefits to them if they fulfill certain criteria. Students who are in non-credit classes at SRJC and have completed the equivalent of three years of CA high school (1260 hrs.) or more, and have completed some of the other requirements mentioned in the AB540 affidavit are eligible to pay

for credit classes as a state resident for tuition purposes. The lower cost of classes, and therefore, potential access to financial aid, is an encouragement for undocumented students in non-credit classes to transition into credit classes.

The Dream Center has been present at the following events for non-credit classes:

- Moving on Up
- Petaluma Campus classroom visits
- Santa Rosa Campus classroom visits

Community Outreach (Presence at 5 de Mayo, and other outreach events across Sonoma County)

While high school outreach is a priority, community outreach is also of great importance. SRJC is a community college, and the Dream Center strives to reach into many areas of our community to provide services.

The Dream Center participates along with the Student Outreach team and High School Equivalency Program (HEP) in community events across the county, such as:

- Cinco de Mayo Celebration
- Fiesta de Independencia, Luther Burbank Center
- Tabling at churches, businesses, and other community events

Collaboration with Petaluma Student Outreach Coordinator

The Dream Center Coordinator and the Petaluma Student Outreach Coordinator, work closely together to support undocumented students attending the Petaluma Campus. This collaboration provides an opportunity for the Dream Center Coordinator to participate in the Jump Start program. Doing so, increases awareness about Dream Center services at SRJC and encourages undocumented students in Petaluma and South County to enroll.

Collaboration with Outside Agencies and Companies

The Dream Center collaborates with outside agencies to provide and receive information and/or services for students served by these agencies. Services provided/received include informational materials via e-mail, over the phone and in person consultations for special cases, informational presentations and trainings, or other types of collaboration.

The following agencies are typical of those collaborated with:

- 10,000 Degrees
- North Bay Organizing Project
- Social Advocates for Youth (SAY) Dream Center
- Secure Families Collaborative

Financial Aid - Collaboration with the Financial Aid Office

The Dream Center plays a large role in completion of financial aid applications in Sonoma County, by participating in a large number of Cash4college (C4C) workshops organized by the Financial Aid Office. The Dream center supports these efforts on the day of the event, and throughout the academic year as students face new questions regarding the application. The CA Dream Act Application (CADAA) is completed by undocumented students, and the FAFSA by students who are citizens, some of whom have undocumented parents.

During 2019, the Dream Center supported the following Cash4college events:

- Piner High School C4C
- Elsie Allen High School C4C
- Cloverdale High School C4C
- Rancho Cotate High School C4C
- Petaluma High School C4C
- Santa Rosa High School C4C

UndocuAlly Support Group

The UndocuAlly Support Group was formed by a group of faculty and staff concerned for the undocumented student population at SRJC. The creation of the group took place before the Dream Center Coordinator position was created, however the Dream Center Coordinator became the lead for the UndocuAllies Support Group during Fall 2018. The UndocuAlly Support Group typically meets once a month but it is currently on hiatus.

UndocuAlly Trainings

In addition to providing trainings for undocumented students on campus (such as Know Your Rights trainings), the Dream Center occasionally provides UndocuAlly Trainings for educators on and off campus. These trainings introduce participants to laws, policies and the historical context affecting undocumented students, as well as teach educators best practices about how to work with this population.

Undocumented Student Week of Action

The Dream Center participates in the California Community Colleges Chancellor's Office annual Undocumented Student Week of Action. During this event, students and colleges across the state engage in a week of advocacy, activities, and events to support undocumented students across the state and advocate to make Deferred Action for Childhood Arrivals (DACA) permanent and a pathway to Citizenship for its recipients.

Undocumented Student Conference

This conference has been organized by a workgroup since its inception. The conference feature a keynote speaker, workshops, informational tabling and lunch for the participants. Over time, the Dream Center Coordinator should take on more responsibility for this event.

District-wide Committees and other College Service

The Dream Center has participated in the shared governance structure of the college by serving on standing committees and other work groups during 2019-20, including but not limited to:

- Latinx Graduation Committee
- Outreach Partners

1.1d Hours of Office Operation and Service by Location

Location and Hours of Operation

Hours of Operation

Monday, Tuesday, Thursday, Friday 8:00 am - 5:00 pm at the Santa Rosa Campus; Wednesday 10:00 am - 7:00 pm at the Petaluma Campus. Some flexibility for community outreach, in-reach, special events, school visits and evening & weekend activities is required. There is a significant increase in demand of evening and weekend hours during October, November, December and late February, given financial aid and transfer application deadlines. The additional work hours for classified staff are compensated with Compensatory Time. There is not adequate funding available in the budget for paid overtime.

Location

The Dream Center is located in Plover Hall, room 539 at the Santa Rosa Campus and at "Our House Intercultural Center," John M. Jacobs Hall, PC 116, at the Petaluma Campus.

1.2 Program/Unit Context and Environmental Scan

1.2 Program Review Data Clarifying Narrative

Management Payroll

The Director, Student Outreach, provides supervision to the Dream Centers. Secondary supervision is also provided by the Manager, Admissions & Enrollment Services, Petaluma Campus for the Dream Center at the Petaluma Campus.

Classified Payroll

The Dream Centers employ one Classified Position (1.0 FTE) and two student positions (approximately 1.25 FTE total).

Adjunct Faculty Payroll

There is no Adjunct Faculty Payroll data.

FTES Generation

The Dream Centers do not generate FTES. However, providing services to undocumented students contributes significantly to the Student Centered Funding Formula through supplemental allocations for students who declare eligibility for AB540.

2.1a Budget Needs

Program Resources: Student Dream Center Staffing

Director, Student Outreach

Under the direction of the Vice President/Assistant Superintendent, Student Services, the Director is responsible for planning, organizing, and supervising program development for undocumented students in the District and local community; coordinates key resources of the District associated with the Dream Centers; researches, develops, and maintains programmatic

relevance related to trends and shifts in student demographics; coordinates and implements District-wide marketing and recruitment strategies to support the District's enrollment goals; trains, supervises and evaluates the performance of assigned staff.

Coordinator, Dream Centers

The Dream Center Coordinator serves as a resource for information and processes for undocumented students; develops and implements services and programs that support the academic success and retention of undocumented students; provides assistance in the interpretation and implementation of District, State and Federal policies and laws; develops relationships with District departments and community partners; and gives outreach presentations to students and families.

Student Assistants, Dream Center

Under the supervision of the Coordinator, Dream Centers, student employees will staff and provide coverage for the Dream Center, and participate in presentations, outreach, and in-reach to current SRJC students.

Program Resources: Budget Inadequacies

Following is a narrative listing of areas with funding enhancement opportunities:

Student Assistants/Outreach Ambassadors

Funding is needed for Student Assistants to provide support and coverage for the Dream Centers so that both locations can remain open when the Coordinator is at either campus. Greater funding will be needed as the program continues to grow and services for undocumented students and the community expand. Outreach Ambassadors perform outreach to undocumented students and the community. Greater funding will be needed as the program continues to grow.

Dream Centers

Funding for the Coordinator, Dream Centers position is provided by support from Student Equity & Achievement (SEA) funding (60% of the salary) and 40% from general fund budget. No general-fund District budget was provided for the Dream Center operational budget when the Dream Center was shifted to Student Outreach oversight in 2018. \$1,500 was initially transferred from the Student Outreach budget for supplies, mileage and printing, but is not adequate for the operating expenses related to the Dream Center (most noticeably for funding of the Undocumented Students Conferences, and student employee salaries.)

Dream Center Specialist position

A full-time Dream Center Specialist position has been requested in order to provide sufficient staffing/coverage at both campuses.

2.1b Budget Requests

Rank	Location	SP	M	Amount	Brief Rationale
0001	ALL	01	02	\$31,500.00	Also addresses Strategic Goal #3: Diverse Communities. Funding for 3 Student Assistants/Ambassadors: (total 45 hours/week)
0002	ALL	03	02	\$5,000.00	Dream Center budget: supplies, materials, and food for the Undocumented Students Conference.
0003	ALL	03	02	\$2,000.00	Supply budget
0004	ALL	03	02	\$750.00	Mileage budget
0005	ALL	03	02	\$750.00	Graphics budget

2.2a Current Classified Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Coordinator, Dream Centers (1 position)	40.00	12.00	The Coordinator, Dream Centers coordinates, develops and implements services and programs that support the academic success and retention of undocumented students and serves as a resource for Dream Center information and processes; provides assistance in the interpretation of District, State and Federal policies and laws; develops relationships with District departments and community partners; and gives outreach presentations to students and families.

2.2b Current Management/Confidential Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Director, Student Outreach	40.00	12.00	Under the direction of the Vice President/Assistant Superintendent, Student Services, the Director plans, organizes, and manages the outreach programs of the District; coordinates key resources of the District associated with outreach, student retention and success; researches, develops, and maintains programmatic relevance related to trends and shifts in student demographics; coordinates and implements District-wide marketing and recruitment strategies to support the District's enrollment goals; trains, supervises and evaluates the performance of assigned staff.

2.2c Current STNC/Student Worker Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Dream Center Student Assistant (1.125 FTE)	45.00	11.50	<p>Dream Center Student Assistants provide support and assistance for most of the Dream Center’s activities, both on and off-campus.</p> <p>Duties include, but are not limited to:</p> <ul style="list-style-type: none"> · Front desk coverage · Answering & returning phone calls · Responding to email · Assist in the delivery of outreach services targeting underrepresented populations and promote college enrollment. · Develop and present workshops and presentations for K-12 students and the Sonoma County community. · Represent Santa Rosa Junior College during college nights, career fairs, school visits, and other informational programs. · Assist as needed in the planning and/or implementation of special events. · Participate in leadership workshops and in-service training. · May provide campus tours.

2.2d Adequacy and Effectiveness of Staffing

Addressed in section 2.1a-Budget Needs.

2.2e Classified, STNC, Management Staffing Requests

Rank	Location	SP	M	Current Title	Proposed Title	Type
0001	ALL	03	02	Dream Center Specialist	Dream Center Specialist (1.0 FTE)	Classified

2.3a Current Contract Faculty Positions

Position	Description
N/A	

2.3b Full-Time and Part-Time Ratios

Discipline	FTEF Reg	% Reg Load	FTEF Adj	% Adj Load	Description
N/A	0.0000	0.0000	0.0000	0.0000	

2.3c Faculty Within Retirement Range

N/A

2.3d Analysis of Faculty Staffing Needs and Rationale to Support Requests

The Dream Center (under Student Outreach) has no faculty positions.

2.3e Faculty Staffing Requests

Rank	Location	SP	M	Discipline	SLO Assessment Rationale
0001	ALL	00	00	N/A	

2.4b Rationale for Instructional and Non-Instructional Equipment, Technology, and Software

N/A

2.4c Instructional Equipment Requests

Rank	Location	SP	M	Item Description	Qty	Cost Each	Total Cost	Requestor	Room/Space	Contact
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2.4d Non-Instructional Equipment and Technology Requests

Rank	Location	SP	M	Item Description	Qty	Cost Each	Total Cost	Requestor	Room/Space	Contact
0001	Santa Rosa	03	02	ITG - Laptop	1	\$1,100.00	\$1,100.00	Hilleary Zarate	Plover 539	Hilleary Zarate
0001	Santa Rosa	03	02	ITG - All in One Computer	1	\$1,200.00	\$1,200.00	Hilleary Zarate	Plover 539	Hilleary Zarate
0001	Santa Rosa	03	02	ITG - iPads	6	\$600.00	\$3,000.00	Hilleary Zarate	Plover 539	Hilleary Zarate

2.4f Instructional/Non-Instructional Software Requests

Rank	Location	SP	M	Item Description	Qty	Cost Each	Total Cost	Requestor	Room/Space	Contact
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2.5a Minor Facilities Requests

Rank	Location	SP	M	Time Frame	Building	Room Number	Est. Cost	Description
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2.5b Analysis of Existing Facilities

The Dream Center, Santa Rosa, is located in Plover Hall, Room 539. The space complies with ADA standards.

3.1 Develop Financial Resources

The Dream Center is working with the SRJC Foundation to secure donor funding for various activities. Additionally, the California Community College Foundation announced an available grant that we can take advantage of for filing fees.

3.2 Serve our Diverse Communities

The Dream Center serves Santa Rosa Junior College's diverse communities by increasing the access and success of undocumented students at the college. Undocumented students at SRJC represent several countries around the world, speak diverse languages, and come from different economic backgrounds, although a large part of this population is often low income.

The Dream Center strives to achieve equitable outcomes for undocumented students in a number of ways. Undocumented students are more likely to attend college due to the assistance they receive during the application and onboarding process, and are more likely to remain engaged with the college due to the ongoing availability of support services. Undocumented students are also more likely to obtain a certificate or degree, or transfer to a university with the support of the SRJC Dream Centers (guided and supported.)

3.3 Cultivate a Healthy Organization

The Dream Center allows undocumented students, and therefore their families and friends, to feel welcome and safe. The Dream Center is a source of empowerment for undocumented students across the district, and seeks to cultivate a healthy mindset among them. Undocumented students are encouraged to maintain physical and mental health by taking advantage of SRJC and community resources, such as the Secure Families Collaborative, and SRJC's Psychological Services. These resources can be found on the Dream Center website: <https://dream.santarosa.edu/health>.

3.4 Safety and Emergency Preparedness

The Coordinator, Dream Centers is encouraged to participate in safety trainings, and continues to evaluate the Dream Center for possible safety improvements. As manager, Hilleary is assuming responsibilities for Building Safety Monitor in Plover Hall.

3.5 Establish a Culture of Sustainability

The Dream Centers continue to look for ways to operate in a more sustainable manner. Most communication is now done electronically via email, although there is still a need to print materials for outreach events. Another method of sustainable communication practices is the Dream Centers website. This website was created with the specific needs of undocumented students in Sonoma County in mind; especially for current and prospective students to SRJC.

The Dream Center website can be found at <https://dream.santarosa.edu/>.

4.1a Course Student Learning Outcomes Assessment

N/A

4.1b Program Student Learning Outcomes Assessment

Student Learning Outcomes:

As a result of participation in one or more activity or workshop presented by the Dream Center, undocumented students should be able to demonstrate at least one of the following:

1. Demonstrate an understanding of the requirements to be eligible for AB540/SB68 instate tuition benefits as stated on the AB540 affidavit.
2. Demonstrate an understanding of the importance of completing the CA Dream Act application, or the FAFSA if applicable, before the March 2nd priority deadline.

3. Demonstrate an understanding of the free immigration legal consultation and advice provided in partnership with Vital Immigrant Defense and Advocacy Services (VIDAS).

As a result of participation in one or more event, activity or workshop presented by the Dream Center, educators should be able to demonstrate at least one of the following:

1. Demonstrate an understanding of the requirements for students to receive AB540/SB68 instate tuition eligibility.
2. Demonstrate an understanding of the importance of students completing the CA Dream Act Application before the March 2nd priority deadline
3. Demonstrate an understanding of the free immigration legal consultation and advice provided in partnership with VIDAS.

Service Area Learning Outcome (SALO):

As a result of meeting at least once with Dream Center staff, students will show a higher rate of completion during the Fall 2020 and Spring 2021 semesters compared to the District rate of completion.

As a result of meeting with Dream Center staff, student have a higher rate of completing financial aid paperwork during the academic year than those students who were eligible and did not utilize Dream Center services.

4.1c Student Learning Outcomes Reporting

Type	Name	Student Assessment Implemented	Assessment Results Analyzed	Change Implemented
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4.2a Key Courses or Services that address Institutional Outcomes

Course/Service	1a	1b	1c	2a	2b	2c	2d	3a	3b	4a	4b	5	6a	6b	6c	7
AB540 form completion					X						X					
CA Dream Act Applications support					X					X	X					
High School Outreach							X	X					X	X		
Know your Rights Training				X				X		X	X	X	X	X		X
Non-credit student outreach							X	X					X	X		
UndocuAlly Support Group				X	X	X		X	X		X	X	X	X		X
UndocuAlly Trainings								X		X		X	X	X		X
Undocumented Student Week of Action				X		X	X	X				X	X	X	X	X

4.2b Narrative (Optional)

The Dream Center is a "one-stop shop" in a safe, caring environment for new and continuing undocumented students at Santa Rosa Junior College. Students will receive personalized support as they begin their college journey. Dream Center staff are here to create a welcoming experience while students navigate matters related to in-state tuition (i.e. AB540), and financial aid (i.e. CA Dream Act & Fee Waiver). Staff will provide referrals to student services and academic support programs (i.e. Puente, UMOJA, APASS, EOPS, Counseling, Transfer Center, MESA, etc.) and cover the essential steps for full matriculation. In Partnership with Vital Immigrant Defense and Advocacy Services (VIDAS), SRJC is able to offer undocumented individuals in Sonoma County free immigration legal consultations and advice.

The Dream Center supports current and prospective students from diverse immigrant backgrounds, including but not limited to:

- Undocumented (non-DACA)
- DACA recipients
- TPS recipients
- U Visa and T Visa holders
- Refugees and asylum seekers
- Mixed-status families

The Dream Center provides:

- Matriculation services including enrollment services, financial aid and scholarship programs
- Referrals to student services and other academic support programs
- Access to free immigration legal services
- DACA renewals
- Empowerment of students through uplifting programming

The Dream Centers directly impact three Student Equity Indicators; Access, Course Completion, and Transfer rates. Likewise, three of the Integrated Student Success Goals are the primary focus of the centers. The Dream Centers create an *inviting and welcoming* environment at SRJC, maintains our undocumented students' mindsets of being *engaged and empowered*, and *guides and supports* students through the process of obtaining their higher education goals.

This year, the primary focus for the Dream Centers is to invite and welcome new undocumented and other immigrant students such as students from mixed-status families, and Temporary Protected Status (TPS) recipients, among others. This goal will be achieved through outreach presentations and events during which the community learns about the opportunities offered to undocumented students at Santa Rosa Junior College. In-reach efforts focused on training faculty and staff on best practices to support undocumented students, will also assist in reaching this goal. Outreach efforts will lead to an increase in undocumented student enrollment, and in-reach will allow for better retention by creating an environment of respect and inclusiveness throughout the District.

These efforts will also lead to an increase in course completion and transfer rates. To address this goal, the number of California Dream Act Applications (CADAA) for financial aid submitted in Sonoma County will be increased while improving the students' knowledge of Cal Grants and other financial aid available to undocumented students. This work will help undocumented students financially and emotionally, resulting in

improved retention. This will be achieved through financial aid presentations and participation in Cash for College presentations and workshops in partnership with the Financial Aid Office.

In a similar way, undocumented high school students will be empowered and engaged by participating in the annual Undocumented Students Conference, *Fulfilling the Dream*. Dream Center staff and student workers participate in the planning of the annual conference. Additionally, the Dream Center participates in the “Undocumented Student Week of Action.” Dream Center staff and student workers in collaboration with the Our House Intercultural Center at SRJC Petaluma organize events to acknowledge and celebrate the week of action. Planned activities include financial aid & know your rights workshops, guest speakers, art projects, and more.

The SRJC Dream Centers will continue to support and guide students by providing one-on-one support and directing students to already existing services, such as Academic Counseling, Student Psychological Services, the Student Resource Center, and the Transfer Center.

Contact Information:

For hours and appointments, please call or visit:

dream.santarosa.edu

Santa Rosa campus

Plover Hall, Room 539

(707) 521-7947

Petaluma campus

Jacobs Hall, Room 116

(707) 778-4177

Vital Immigrant Defense Advocacy and Services (VIDAS)

Plover Hall, Room 540, Santa Rosa Campus

For appointments:

bibarra@vidaslegal.org

Ph. 707-838-8383

Fax. 707-657-7668

5.0 Performance Measures

Typically, students who receive support services from the Dream Center have about 20% higher persistent rates from Fall to Spring than students district-wide. Likewise, the persistent rate of ethnically Latino students using the Dream Center is also about 20% higher than the persistence rating for ethnically Latino students across the district. This percentage is slightly higher when we look at the ratings of first generation students; those who received Dream Center services have a 21% higher persistence rating than those seen by first generation students across the district.

The Dream Centers directly impact three Student Equity Indicators; Access, Course Completion, and Transfer rates. Likewise, three of the Integrated Student Success Goals are the primary focus of the centers. The Dream Center creates an inviting and welcoming environment at SRJC, maintains our undocumented students' mindsets of being engaged and empowered, and guides and supports students through the process of obtaining their higher education goals.

With an undocumented student community of nearly 1,800 students at SRJC in 2019-20, focused in-reach was delivered with the purpose of providing better retention by creating an environment of respect and inclusiveness throughout the District. Another focus for the Dream Centers was to invite and welcome new undocumented, and other immigrant students such as students from mixed-status families, and Temporary Protected Status (TPS) recipients, among others. This goal was achieved through outreach presentations and events during which the community learns about the opportunities offered to undocumented students at SRJC. Outreach efforts will lead to an increase in undocumented student enrollment at SRJC.

The switch to online modalities during the Spring 2020 semester undoubtedly affected the efficacy of providing services to the undocumented student community, as many are less connected by technology and more reliant on in-person services.

6.1 Progress and Accomplishments Since Last Program/Unit Review

Rank	Location	SP	M	Goal	Objective	Time Frame	Progress to Date
0000	ALL	00	00	Increase awareness of Dream Center services	Send bi-weekly Regroup messages to students	2020-21	Access to Regroup platform
0000	ALL	00	00	Increase student participation in Secure Families Collaborative	Refer students to applicable services; complete monthly tracking sheets	2020-21	SFC marketing materials

6.2b PRPP Editor Feedback - Optional

6.3a Annual Unit Plan

Rank	Location	SP	M	Goal	Objective	Time Frame	Resources Required
0000	ALL	00	00	Increase awareness of Dream Center services	Send bi-weekly Regroup messages to students	2020-21	Access to Regroup platform
0000	ALL	00	00	Increase student participation in Secure Families Collaborative	Refer students to applicable services; complete monthly tracking sheets	2020-21	SFC marketing materials