

Santa Rosa Junior College

Program Resource Planning Process

Fiscal Services 2014

1.1a Mission

The mission of the Fiscal Services area is to provide superior fiscal and informational support, at all of our sites, to students, faculty, staff, administration, the community, and all other interested parties.

1.1b Mission Alignment

The mission of the Fiscal Services area encompasses the mission of the District. Without sound fiscal management, the carrying out of the mission of the District could not be properly completed. Some of the District initiatives that the Fiscal Services area has been instrumental in are Re-Engineering, Multi-Campus Coordination and Accreditation (See 6.1) as well as in linking budget and planning (Institutional Effectiveness & Planning) and Emergency Preparedness.

1.1c Description

Accounting is responsible for accounts payable, accounts receivable, general ledger, budget, student accounts, deposits, and all other fiscal matters in the District. The Mailroom is responsible for the processing of all incoming and outgoing mail for the District.

Both units serve students, faculty, staff, management, and the public community.

1.1d Hours of Office Operation and Service by Location

The Accounting Office is open Monday through Friday, 8-5.

The Accounting Office on the Petaluma Campus is open Monday through Thursday, 8 a.m. to noon.

The mailroom is open Monday through Friday, 8 a.m. to 5 p.m.

1.2 Program/Unit Context and Environmental Scan

The total non-personnel costs look high when compared to the District totals. This is because of the credit card fees, financial software maintenance fees, and District postage costs that come directly from the fiscal services area instead of being allocated across the various departments.

2.1a Budget Needs

The budget is allocated and used effectively. Various large items included in this budget are postage for the District, annual fees for the financial software maintenance costs, and credit card fees for all incoming credit card payments from students.

2.1b Budget Requests

Rank	Location	SP	M	Amount	Brief Rationale
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2.2a Current Classified Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Accountant	40.00	12.00	General Ledger / Year-End Closing
Accountant, Restricted Prgrms (vacant)	40.00	12.00	Categorical Program Monitoring / Reporting
Accounting Specialist	40.00	12.00	Accounts Receivable
Accounting Specialist	40.00	12.00	Accounts Payable
Accounting Specialist	40.00	12.00	Measure A, Travel
Accounting Specialist	40.00	12.00	Cashiering
Account Technician II	40.00	12.00	Accounts Payable
Account Technician	20.00	12.00	Petaluma Cashiering
Clerical Assistant	40.00	12.00	Mailroom

2.2b Current Management/Confidential Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Director, Fiscal Services	40.00	12.00	Oversees Accounting, Payroll, and Mailroom
Manager, Business Svcs	40.00	12.00	Manages Petaluma Business Services
Budget Coordinator	40.00	12.00	Budget Development / Monitoring

2.2c Current STNC/Student Worker Positions

Position	Hr/Wk	Mo/Yr	Job Duties
STNC - Account Technician	5.00	3.00	Petaluma Cashiering (during peak registration)
Student Worker	25.00	12.00	Cashiering / Clerical Work - This position may be reclassified to an stnc a 4-5 weeks a year to cover duties in Plover when we must staff the cashier's office
Student Worker	25.00	12.00	Cashiering / Clerical Work
Student Worker	25.00	12.00	Cashiering / Clerical Work

2.2d Adequacy and Effectiveness of Staffing

The staffing ratios of the Fiscal Services area are consistently below the District wide average, as are the average salary costs of the unit, showing a highly efficient and low cost program, especially taking into account the level of output coming from those areas. There is a future need of a 1.0 FTE Account Technician in the Accounting Office to staff the Plover cashier room. All current classified and management employees are being used effectively and efficiently. There is a need in this area is to reorganize the Budget Coordinator position to an Accounting Manager position in order to relieve the Director, Fiscal Services from some direct supervisor duties and other projects/assignments. If a bond is passed in November, filling the vacant Restricted Programs Accountant will be a priority to free up staff time that is currently being utilized by reassigned work from the Accountant position.

2.2e Classified, STNC, Management Staffing Requests

Rank	Location	SP	M	Current Title	Proposed Title	Type
0002	Santa Rosa	00	00		Account Technician	Classified
0002	Santa Rosa	00	00	Budget Coordinator	Accounting Manager	Management

2.3a Current Contract Faculty Positions

Position	Description
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2.3b Full-Time and Part-Time Ratios

Discipline	FTEF Reg	% Reg Load	FTEF Adj	% Adj Load	Description
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2.3c Faculty Within Retirement Range

2.3d Analysis of Faculty Staffing Needs and Rationale to Support Requests

2.3e Faculty Staffing Requests

Rank	Location	SP	M	Discipline	SLO Assessment Rationale
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2.4b Rational for Instructional and Non-Instructional Equipment, Technology, and Software

2.4c Instructional Equipment and Software Requests

Rank	Location	SP	M	Item Description	Qty	Cost Each	Total Cost	Requestor	Room/Space	Contact
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2.4d Non-Instructional Equipment, Software, and Technology Requests

Rank	Location	SP	M	Item Description	Qty	Cost Each	Total Cost	Requestor	Room/Space	Contact
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2.5a Minor Facilities Requests

Rank	Location	SP	M	Time Frame	Building	Room Number	Est. Cost	Description
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2.5b Analysis of Existing Facilities

The Accounting Office on both campuses have been remodeled, are student friendly, and easily accessible for disabled students.

3.1 Develop Financial Resources

The Restricted Programs accountant position is currently vacant and the duties have been assigned over four other positions. If the number of grants increases dramatically or the bond passes in November, it will be important to fill this position to maintain the necessary controls and service to ensure the grants are properly accounted for.

3.2 Serve our Diverse Communities

The fiscal services area has numerous employees from diverse backgrounds and promotes sensitivity to diversity, which is higher than the employee demographic data but lower than the student demographic. During the interviewing process, a minimum of one question about support and understanding of diversity is asked of potential employees in each interview, as well as asking for a statement on diversity in the original screening packet. This ensures that all applicants recognize how important the understanding and supporting of cultural differences are to the District and specifically, the Fiscal Services area. There are bilingual stipends offered to some of the employees in the areas that have a significant amount of student contact. Our area is a no tolerance area for any type of discrimination or harassment.

3.3 Cultivate a Healthy Organization

All Classified employees are encouraged to continue to pursue their educational goals using release time, etc, as well as attend conferences and other important opportunities to stay current in their areas.

3.4 Safety and Emergency Preparedness

Linda Close for the Santa Rosa Campus. Sara Long for the Petaluma Campus since the Accounting Office at that site is located next to A&R.

Some employees from the department have been doing trainings to ensure we are not only ready when there is a disaster but that the District will be able to seek reimbursement from State and Federal Aid programs if necessary.

3.5 Establish a Culture of Sustainability

The Fiscal Services area has recently gotten the scanner and software necessary to move towards a long term paperless environment. The goal is to import files into the system rather than printing and keeping indefinitely. In the fiscal environment, it is impossible to go completely paperless, but we are attempting to be creative in our thinking of how to be as sustainable as possible.

4.1a Course Student Learning Outcomes Assessment

N/A

4.1b Program Student Learning Outcomes Assessment

The Fiscal Services area does not have or assess any student learning outcomes. This area is responsible for supporting students and employees in all fiscal areas. By doing this, we are helping our students and employees succeed.

4.1c Student Learning Outcomes Reporting

Type	Name	Student Assessment Implemented	Assessment Results Analyzed	Change Implemented
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4.2a Key Courses or Services that address Institutional Outcomes

Course/Service	1a	1b	1c	2a	2b	2c	2d	3a	3b	4a	4b	5	6a	6b	6c	7
Services to Students	X	X	X		X			X	X	X	X	X	X	X		X
Student Employees	X	X	X	X	X	X		X	X	X	X	X	X	X		X

4.2b Narrative (Optional)

5.0 Performance Measures

Accounting Transactions Processed: 12,086

Budget Transfers	863
Interfund Transfers	190
Interfund Tsfrs Due To/Fr	35
Hourly Encumbrances	14
Cash Receipts	2,359
Cash Journals	603
General Journals	1,614
Closing Entries	13
PAFs	1,716
Santa Rosa POs generated	128
Petaluma PO's generated	223
1099s generated	292
Invoices generated	1,951
Sponsorship Authorizations	2,085

Checks Printed: 38,617

Accounts Payable	10,119
Clearing	110
Federal Student Funds	57
Fidelity	0
Foundation	4,344
Payroll Revolving	15
Revolving	6,094
Shone Farm Foundation	34
Student Funds	17,658
Student Loans	142
Union Bank	44

Pieces of Mail Processed: 531,642 / \$160,757

First Class	270,336
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Bulk Mail 261,306

Budgets Entered: \$259,868,991 (All funds)

**Clearing Deposits: \$23,331,034 Santa Rosa
\$372,503 Petaluma**

Parking Money Counted: \$267,969

Petaluma Processes: 236

PAFs 190
Student EE Packets 35
Mileage Claims 46

Categorical Programs Monitored: 94

**Note, this workload was accomplished with less staff as the Fiscal Services area was without the Restricted Programs Accountant for the fiscal year and assumed the workload among existing staff.

6.1 Progress and Accomplishments Since Last Program/Unit Review

Rank	Location	SP	M	Goal	Objective	Time Frame	Progress to Date
0001	ALL	00	00	Sustainability	Process Paperless Transfers	Two years	Resources for Escape to make required changesn or IT programming time for routing software
0001	ALL	00	00	Sustainability	Have all warehoused paperwork required to be kept be scanned in rather than hard copy	Three Years	Resources to scan back file in warehouse. Have hardware necessary - currently payroll files are being scanned and should be complete in next three months.
0001	Santa Rosa	00	00	Institutional effectiveness	Accounting website more interactive and helpful for students	Three years	Programming or web design help

6.2a Program/Unit Conclusions

Location	Program/Unit Conclusions
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6.2b PRPP Editor Feedback - Optional

The Fiscal Services area runs efficiently and effectively. Should the Bond pass in 2014, ans with the ever increasing number of grants, it will be necessary to fill the current vacant accounting position (at a minimum).

6.3a Annual Unit Plan

Rank	Location	SP	M	Goal	Objective	Time Frame	Resources Required
0001	ALL	05	07	Sustainability	Process Paperless Transfers	Two years	Resources for Escape to make required changes and IT programming time for Sharepoint or other routing software
0001	ALL	05	07	Sustainability	Have all warehoused paperwork required to be kept be scanned in rather than hard copy	Three Years	Resources to scan back file in warehouse
0001	Santa Rosa	08	06	Institutional effectiveness	Accounting website more interactive and helpful for students	Three years	Programming or web design help