# Santa Rosa Junior College Program Resource Planning Process

# Dream Center 2019

#### 1.1a Mission

#### Vision

The **Dream Center** aims to be a source of information and support for undocumented, mixed-status, and other immigrant students at Santa Rosa Junior College. The **Dream Center** is committed to provide the most dynamic services, in order to facilitate the empowerment of our students, by addressing their unique questions and providing uplifting programing.

#### Mission

The **Dream Center** aims to provide supportive services for all undocumented students, including DACA and non-DACA recipients, TPS recipients, U Visa and T Visa holders, refugees and asylum seekers, mixed-status families, students with pending immigration cases, and individuals with other immigration statuses.

The **Dream Center** aspires to serve current and prospective students from diverse immigrant backgrounds, regardless of age, so they may:

- Achieve their academic and career goals
- Create community
- Find support networks on campus

#### The **Dream Center** aims to provide guidance in:

- The matriculation process including enrollment services, financial aid and scholarship programs
- Academic counseling referral
- Career opportunities
- Transfer process
- and many other forms of support

#### The **Dream Center**'s legal services aim to provide students with:

- Legal guidance
- Consultation on immigration cases

#### Values:

- Innovative best practices for serving undocumented, mixed-status and other immigrant students
- Innovative programming leading to student empowerment and identity development
- Multicultural outreach, access and retention of undocumented students, mixed-status families, and other immigrant students
- Compassion in all interactions

- Providing a safe and welcoming environment at the Dream Centers and across all SRJC campuses and sites
- · Maintaining an atmosphere of collegiality and mutual respect
- Collaboration with colleagues and community connections
- Promoting the value of college education
- Sustainability in our work environment
- Promoting wellness and joy in our work

### 1.1b Mission Alignment

#### **Dream Center - Alignment with SRJC Vision and Mission**

#### **SRJC Vision**

SRJC aspires to be an inclusive, diverse and sustainable learning community that engages the whole person.

#### **SRJC Mission**

SRJC passionately cultivates learning through the creative, intellectual, physical, social, emotional, aesthetic and ethical development of our diverse community.

We focus on student learning by preparing students for transfer; by providing responsive career and technical education; and by improving students' foundational skills.

We provide a comprehensive range of student development programs and services that support student success and enrich student lives.

We support the economic vitality, social equity and environmental stewardship of our region. We promote personal and professional growth and cultivate joy at work and in lifelong learning.

We foster critical and reflective civic engagement and thoughtful participation in diverse local and global communities.

We regularly assess, self-reflect, adapt, and continuously improve.

#### **Student Development Programs and Services & Supporting Student Success**

The Dream Center mission aligns with the District's Vision and Mission by promoting social equity. The Dream Center serves undocumented students, mixed-status families and other immigrant students who have been historically marginalized at higher education institutions across the country by creating programing that promotes their creative, intellectual, physical, social, emotional, aesthetic, and ethical development. The Dream Center also connects current and prospective students to on-campus resources; which increase students' success and enrich their lives. The Dream Center also provides a dynamic, bilingual, multicultural, and whole-person approach to one-on-one student meetings. The completion of AB540 affidavits, and CA Dream Act submissions are factors that help determine the number of undocumented student on campus, while the development and application of targeted outreach creates inclusive practices to enroll, retain, and graduate these populations.

### 1.1c Description

#### **Program Description: Dream Center**

The Dream Center supports undocumented students, mixed-status families, and other immigrant students by providing helpful information complemented with guidance and support from the Dream Center Coordinator and the Dream Center student employees. The Dream Center partners with other programs on campus, and off-site organizations to create events that welcome students into our campus, in order to increase retention rates, aid undocumented students in understanding local, state, and national laws & policies affecting them, and to create a greater understanding of the undocumented narrative on and off campus. The Dream Center provides K-12 partners with information on how to better support their undocumented students, as well as academic and career options available to them, host UndocuAlly trainings and facilitate workshops on matters such as financial aid, develop English and Spanish promotional materials, and continually update the Dream Center website.

#### The History of the Dream Center

The Santa Rosa Junior College's Dream Center first opened its doors on May 4, 2015 when the efforts of undocumented students and undocuallies across the District took the shape of institutional change. The Dream Center aimed to be a safe, supportive, one-stop shop for approximately 900 undocumented students enrolled at SRJC in 2015, as well as other undocumented students thinking of enrolling at the school. The Dream Center was a collaboration between various SRJC departments; EOPS, Financial Aid, and Admissions & Records worked together to provide undocumented students with comprehensive guidance on enrollment, financial aid, and other relevant policies (such as DACA). Since then, the Dream Center continues to serve approximately 1,800 currently enrolled undocumented students, as well as other potential undocumented students, mixed-status families and students with other immigration statuses living, working, or going to school in Sonoma County. In 2018, the first Dream Center Coordinator was hired; transitioning from specialists and inter-departmental collaboration, to a full time classified staff employee dedicated in their entirety to the development and implementation of the Dream Center location at the Santa Rosa campus. The Dream Center is under the supervision of the Director, Student Outreach. In Spring 2019, the Santa Rosa Campus Dream Center relocated to a larger space and celebrated its grand reopening on February 21, 2019. The Petaluma Campus Dream Center continues to be a collaboration between Admissions & Records, Financial Aid, and Student Outreach, during the days the Dream Center Coordinator is not on the Petaluma campus. The Dream Center Team consists of one Dream Center Coordinator, and two or three student employees; however, it also receives constant support from the Student Outreach Team. Additionally, the Dream Center, in partnership with Vital Immigration Defense Advocacy and Services (VIDAS), provides free legal consultations and advice.

#### The Future of the Dream Center at SRJC

It is more critical than ever for the Dream Center to extend its outreach efforts to more high schools in Sonoma County, train more educators on best practices, as well as the laws & policies affecting undocumented students, and develop a comprehensive enrollment process for undocumented students in collaboration with the Financial Aid, and Admissions & Records offices at SRJC. Likewise, the number of student trainings (including Know your Rights) and

empowering programing (such as guest lecturers and speakers) must increase to accommodate the needs of a larger undocumented student population at SRJC.

#### **Outreach**

#### **High School Outreach**

A large number of K-12 students, parents and educators in Sonoma County are still unaware of many opportunities available for undocumented students in higher education, such as AB540, AB68, the CA Dream Act Application, among others. It is vital for this information to spread across the county, so that many more undocumented students can enjoy the benefits of enrolling at SRJC and pursuing Transfer, an AA, or a Certificate. Outreach to high school students is a priority for the Dream Center. Currently the SRJC Outreach team conducts high school outreach for the Dream Center. In the future, however, it is important the Dream Center increases its presence at each high school so that potential students become familiar with the faces of Dream Center staff and student employees; consequentially students will be more prone to visit the Dream Center on campus for follow up questions and concerns.

The Dream Center hopes to become part of some of the following activities:

- College Information Nights/Parent Nights
- College Fairs and College & Career Fairs (including out-of-District schools by request, Fall and Spring Semesters)
- CCCApply workshops (application for admission and/or financial aid) at District high schools, (and out-of-District high schools by request)
- Informational tabling at high school fall orientations
- High School Counselors & Partners Conference (Fall semester)
- Senior Days (Fall semester)

#### **Non-Credit SRJC Class Outreach**

Since 2018, the Dream Center has done targeted outreach to current non-credit SRJC students in ESL and College Skills classes since a new law, SB68, expands AB540 in-state tuition benefits to them if they fulfill certain criteria. Students who are in non-credit classes at SRJC and have completed the equivalent of three years of CA high school (1260 hrs.) or more, and have completed some of the other requirements mentioned in the AB540 affidavit are eligible to pay for credit classes as a state resident for tuition purposes. The lower cost of classes, and therefore, potential access to financial aid, is an encouragement for undocumented students in non-credit classes to transition into credit classes.

The Dream Center has been present at the following events for non-credit classes:

- Moving on Up
- Petaluma Campus classroom visits
- Santa Rosa Campus classroom visits

# Community Outreach (Presence at 5 de Mayo, and other outreach events across Sonoma County)

While high school outreach is a priority, community outreach is also of great importance. SRJC is a community college, and the Dream Center strives to reach into many areas of our community to provide services.

The Dream Center participates along with the Student Outreach team and High School Equivalency Program (HEP) in community events across the county, such as:

- Cinco de Mayo Celebration
- EL/Migrant Parent Leadership Institute
- Roseland Cesar Chavez Celebration

#### **Collaboration with Petaluma Outreach Coordinator**

The Dream Center Coordinator and the Petaluma Outreach Coordinator, work closely together to support undocumented students attending the Petaluma Campus. This collaboration leads the Dream Center Coordinator to participate in the Jump Start program as requested by the Petaluma Student Outreach Coordinator. Doing so, increases awareness about Dream Center services at SRJC and encourages undocumented students in Petaluma to enroll.

#### **Collaboration with Outside Agencies and Companies**

The Dream Center collaborates with outside agencies to provide and receive information and/or services for students served by these agencies. Services provided/received include informational materials via e-mail, over the phone and in person consultations for special cases, informational presentations and trainings, or other types of collaboration.

The following agencies are typical of those collaborated with:

- 10,000 Degrees
- Northbay Organizing Project
- LGBTQ Connections
- SAY Dream Center

#### Financial Aid - Collaboration with the Financial Aid Office

The Dream Center plays a large role in completion of financial aid applications in Sonoma County, by participating in a large number of Cash4college (C4C) workshops organized by the Financial Aid Office. The Dream center supports these efforts on the day of the event, and throughout the academic year as students face new questions regarding the application. The CA Dream Act Application (CADAA) is completed by undocumented students, and the FAFSA by students who are citizens, some of whom have undocumented parents.

During 2018, the Dream Center supported the following Cash4college events:

- Piner High School C4C
- Elsie Allen High School C4C
- Cloverdale High School C4C
- Rancho Cotate High School C4C
- Petaluma High School C4C
- Santa Rosa High School C4C

#### **Welcome Center**

During Fall 2018, the Welcome Center was co-located with the Dream Center. Therefore, a lot of the services provided by the Welcome Center were supported by the Dream Center Coordinator and Dream Center student employees. This included CCCApply applications, placement test sign-ups, and program referrals, among others.

#### **UndocuAlly Support Group**

The UndocuAlly Support Group was formed by a group of faculty and staff concerned for the undocumented student population at SRJC. The creation of the group took place before the Dream Center Coordinator position was created, however the Dream Center Coordinator became the lead for the UndocuAllies Support Group during Fall 2018. The UndocuAlly Support Group is meant to meet once a month, per the request of participants in the group.

#### **UndocuAlly Trainings**

In addition to providing trainings for undocumented students on campus (such as Know Your Rights trainings) the Dream Center also provides UndocuAlly Trainings for educators on and off campus. These trainings are meant to introduce participants to laws, policies and the historical context affecting undocumented students, as well as teach educators best practices about how to work with this population.

#### **Undocumented Student Week of Action**

The Dream Center participates in the California Community Colleges Chancellor's Office annual Undocumented Student Week of Action. During this event, students and colleges across the state engage in a week of advocacy, activities, and events to support undocumented students across the state and advocate to make Deferred Action for Childhood Arrivals (DACA) permanent and a pathway to Citizenship for its recipients.

The Dream Center organized the following events for the Undocumented Student Week of Action:

- Butterfly Art Project: Messages to Undocumented Students, Santa Rosa Campus
- "Borderless: A Gallery of Hope", Petaluma Campus
- Informational Tabling, Santa Rosa & Petaluma Campus
- Financial Aid Hands-on Workshop, Santa Rosa Campus
- Know Your Rights Training, Santa Rosa Campus
- Petaluma Butterfly Art Project: Painted Sculpture, Santa Rosa Campus
- Separation of Families and Deportation During the Japanese Internment Camps Era by Henry Kaku, Santa Rosa Campus
- Gray Scale Podcast Listening Party

#### **Undocumented Student Conference**

This conference has been organized by a conference workgroup since its inception. The Dream Center Coordinator has progressively become more involved in the organization of this conference.

#### **District-wide Committees and other College Service**

The Dream Center has participated in the shared governance structure of the college by serving on standing committees and other work groups during 2018-19, including but not limited to:

- Latinx Graduation Committee
- Commencement
- Outreach Partners

# 1.1d Hours of Office Operation and Service by Location

Location and Hours of Operation

#### **Hours of Operation**

Monday, Tuesday, and Wednesday 8:00 am - 5:00 pm, and Friday by appointment at the Santa Rosa Campus. Wednesday 10:00 am - 7:00 pm, and Friday by appointment at the Petaluma Campus. With some flexibility needed for community outreach, in-reach, special events, school visits and evening & weekend activities such as Cash4College nights during financial aid season. There is a significant increase in demand of evening and weekend hours during October, November, December and late February, given financial aid and transfer application deadlines. The additional work hours for classified staff are compensated with Compensatory Time. There is not adequate funding available in the budget for paid overtime.

#### Location

The Dream Center is located in Plover Hall, room 539 at the Santa Rosa Campus and at "Our House Intercultural Center," John M. Jacobs Hall, PC 116, at the Petaluma Campus.

# 1.2 Program/Unit Context and Environmental Scan

#### 1.2 Program Review Data Clarifying Narrative

#### **Management Payroll**

Supervision is provided to the Dream Centers by the Director, Student Outreach. Secondary supervision is also provided by the Manager, Admissions & Enrollment Services, Petaluma Campus for the Dream Center at the Petaluma Campus.

#### **Classified Payroll**

The Dream Centers employ one Classified Position (1.0 FTE) and three student positions (1.5 FTE total) effective July 2018.

#### **Adjunct Faculty Payroll**

There is no Adjunct Faculty Payroll data.

#### **FTES Generation**

The Dream Centers do not generate FTES. However, providing services to undocumented students contributes significantly to the Student Centered Funding Formula through supplemental allocations for students who declare eligibility for AB540.

# 2.1a Budget Needs

## **Program Resources: Student Dream Center Staffing**

#### **Director, Student Outreach**

Under the direction of the Vice President/Assistant Superintendent, Student Services, the Director is responsible for planning, organizing, and supervising program development for undocumented students in the District and local community; coordinates key resources of the District associated with the Dream Centers; researches, develops, and maintains programmatic relevance related to trends and shifts in student demographics; coordinates and implements District-wide marketing and recruitment strategies to support the District's enrollment goals; trains, supervises and evaluates the performance of assigned staff.

#### Coordinator, Dream Centers, Student Outreach

The Dream Center Coordinator serves as a resource for information and processes for undocumented students; develops and implements services and programs that support the academic success and retention of undocumented students; provides assistance in the interpretation and implementation of District, State and Federal policies and laws; develops relationships with District departments and community partners; and gives outreach presentations to students and families.

#### Student Assistants, Dream Center

Under the supervision of the Coordinator, Dream Centers, student employees will staff and provide coverage for the Dream Center, and participate in presentations, outreach, and inreach to current SRJC students.

### **Program Resources: Budget Inadequacies**

Following is a narrative listing of areas with funding enhancement opportunities:

#### **Student Employment**

#### **Student Assistants/Dream Center**

Funding is needed for Student Assistants to provide support and coverage for the Dream Centers so that both locations can remain open when the Coordinator is at either campus. Greater funding will be needed as the program continues to grow and services for undocumented students and the community expand.

#### **Outreach Ambassadors/Dream Center**

Funding is needed for Student Dream Center Ambassadors to perform outreach to undocumented students and the community. Greater funding will be needed as the program continues to grow.

#### **Dream Centers**

Funding for the Coordinator, Dream Centers position is provided by support from Student Equity & Achievement (SEA) funding (60% of the salary) and 40% from general fund budget. No general-fund District budget was provided for the Dream Center operational budget when the Dream Center was shifted to Student Outreach oversight in 2018. \$1,500 was transferred from the Student Outreach budget for supplies, mileage and printing. This will have a significant impact on the operating budget for Student Outreach, and is not nearly adequate for the potential operating expenses related to the Dream Center (most noticeably for funding of the Undocumented Students Conferences, and student employee salaries.)

#### **Dream Center Specialist position**

A full-time Dream Center Specialist position is needed to provide staffing/coverage at both campuses.

# 2.1b Budget Requests

Rank	Location	SP	M	Amount	Brief Rationale
0001	ALL	01	02	\$31,500.00	Also addresses Strategic Goal #3: Diverse Communities. Funding for 3
					Student Assistants/Ambassadors: (total 45 hours/week)
0002	ALL	03	02	\$5,000.00	Dream Center budget: supplies, materials, and food for the
					Undocumented Students Conference.
0003	ALL	03	02	\$2,000.00	Supply budget

I	0004	ALL	03	02	\$750.00	Mileage budget
	0005	ALL	03	02	\$750.00	Graphics budget

# 2.2a Current Classified Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Coordinator, Dream Centers (1 position)	40.00	12.00	The Coordinator, Dream Centers coordinates,
			develops and implements services and programs that
			support the academic success and retention of
			undocumented students and serves as a resource for
			Dream Center information and processes; provides
			assistance in the interpretation of District, State and
			Federal policies and laws; develops relationships
			with District departments and community partners;
			and gives outreach presentations to students and
			families.

# 2.2b Current Management/Confidential Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Director, Student Outreach	40.00	12.00	Under the direction of the Vice President/Assistant
			Superintendent, Student Services, the Director
			plans, organizes, and manages the outreach
			programs of the District; coordinates key resources
			of the District associated with outreach, student
			retention and success; researches, develops, and
			maintains programmatic relevance related to trends
			and shifts in student demographics; coordinates and
			implements District-wide marketing and recruitment
			strategies to support the District's enrollment goals;
			trains, supervises and evaluates the performance of
			assigned staff.

# 2.2c Current STNC/Student Worker Positions

Position	Hr/Wk	Mo/Yr	Job Duties
Dream Center Student Assistant (1.125 FTE)	45.00	11.50	A Dream Center Assistant/Ambassador is a motivated and empathetic, self-starter. These student workers will be trained and equipped to support current and prospective undocumented students on behalf of Santa Rosa Junior College. The purpose of the position is to promote and inspire undocumented student success through increased student awareness and utilization of the student services available at SRJC. Dream Center Student Assistants will receive training on the services provided by the center, however, familiarity with the undocumented student experience is required. Dream Center Ambassadors will provide outreach services.  Dream Center Student Assistants provide support and assistance for most of the Dream Center's activities, both on and off-campus. Duties include, but are not limited to:  Front desk coverage  Answering & returning phone calls  Responding to email  Assist in the delivery of outreach services targeting underrepresented populations and promote college enrollment.  Develop and present workshops and presentations for K-12 students and the Sonoma County community.  Represent Santa Rosa Junior College during college nights, career fairs, school visits, and other informational programs.  Assist as needed in the planning and/or implementation of special events.  Participate in leadership workshops and in-service training.

· May provide campus tours.
Recommended qualifications: Enjoy public speaking and working in a team environment, active in school or community organizations, valid California driver's license and access to a vehicle.
Required qualifications: Be enrolled at SRJC in 6 units during the Fall and Spring semesters, and 3 units during the Summer session.
Fluency in a language other than English. Spanish speakers are encouraged to apply.

# 2.2d Adequacy and Effectiveness of Staffing

Addressed in section 2.1a-Budget Needs.

# 2.2e Classified, STNC, Management Staffing Requests

Rank	Location	SP	M	Current Title	Proposed Title	Type
0001	ALL	03	02	Dream Center Specialist	Dream Center Specialist (1.0 FTE)	Classified

# 2.3a Current Contract Faculty Positions

Position	Description
N/A	

# 2.3b Full-Time and Part-Time Ratios

Discipline	FTEF	% Reg	FTEF	% Adj	Description
	Reg	Load	Adj	Load	
N/A	0.0000	0.0000	0.0000	0.0000	

# 2.3c Faculty Within Retirement Range

N/A

# 2.3d Analysis of Faculty Staffing Needs and Rationale to Support Requests

The Dream Center (under Student Outreach) has no faculty positions.

# 2.3e Faculty Staffing Requests

Rank	Location	SP	M	Discipline	SLO Assessment Rationale
0001	ALL	00	00	N/A	

# 2.4b Rationale for Instructional and Non-Instructional Equipment, Technology, and Software

A laptop and docking station was purchased for the Coordinator, Dream Centers in 2017. Three desktop PC computers have been requested for the Dream Center through the ITG process.

# 2.4c Instructional Equipment Requests

## 2.4d Non-Instructional Equipment and Technology Requests

Rank	Location	SP	M	Item Description		Cost Each	Total Cost	Requestor	Room/Space	Contact
0001	Santa Rosa	03	02	ITG BOND FUNDED-PC desktops-student	3	\$1,200.00	\$3,600.00	Michelle Poggi	Plover Hall, Rm	Alma Valverde
				work stations					539	

### 2.5a Minor Facilities Requests

Rank	Location	SP	M	Time Frame	Building	Room Number	Est. Cost	Descri	ption

### 2.5b Analysis of Existing Facilities

The Dream Center, Santa Rosa, is located in Plover Hall, Room 539. The space is in compliance with ADA standards.

# 3.1 Develop Financial Resources

N/A

#### 3.2 Serve our Diverse Communities

The Dream Center serves Santa Rosa Junior College's diverse communities by increasing the access and success of undocumented students at our college. Undocumented students at SRJC represent several countries around the world, speak diverse languages, and come from different economic backgrounds, although a large part of this population is often low income.

The Dream Center strives to achieve equitable outcomes for undocumented students in a number of ways. Undocumented students are more likely to attend college due to the assistance they receive during the application and onboarding process, and are more likely to remain engaged with the

college due to the ongoing availability of support services. Undocumented students are also more likely to obtain a certificate or degree, or transfer to a university with the support of the SRJC Dream Centers (guided and supported.)

# 3.3 Cultivate a Healthy Organization

The Dream Center allows undocumented students, and therefore their families and friends, to feel welcome and safe. The Dream Center is a source if empowerment for undocumented students across the campus, and seeks to cultivate a healthy mindset among them. Undocumented students are encouraged to maintain physical and mental health by taking advantage of SRJC and Community Resources, such as SRJC's Psychological Services and Santa Rosa's My Path to Health. These resources can be found on the Dream Center website: https://dream.santarosa.edu/health

## 3.4 Safety and Emergency Preparedness

The Coordinator, Dream Centers is encouraged to participate in safety trainings and has consulted with District Police for a safety audit of the Dream Center space. On-going safety training for all department employees will be completed as needed and available.

The Dream Center Coordinator also underwent the required District New Employee training and all Dream Center Assistants have been trained to call District Police in case of an emergency.

### 3.5 Establish a Culture of Sustainability

The Dream Centers continue to look for ways to operate in a more sustainable manner. The Dream Center utilizes reusable items for the kitchen area, while staff and student assistants use reusable water bottles and place recyclables into proper bins as needed.

Most communication is now done electronically via email, although there is still a need to print materials for tabling events. The Dream Center will make a greater effort to make all documents used during tabling events, available on the Dream Center website as PDF versions.

This said, another method of sustainable communication practices is the Dream Centers website. This website was created with the specific needs of undocumented students in Sonoma County in mind; especially for current and prospective students to SRJC.

The Dream Center website can be found at: https://dream.santarosa.edu/
A presence on the web is a sustainable practice due to the very nature of how the information is presented.

# 4.1a Course Student Learning Outcomes Assessment

N/A

### 4.1b Program Student Learning Outcomes Assessment

#### **Student Learning Outcomes:**

As a result of participation in one or more event (such as tabling), activity, workshop presented by the Santa Rosa Junior College's Dream Center, undocumented students should be able to demonstrate at least one of the following:

- 1. Demonstrate an understanding of the requirements to be eligible for AB540/SB68 instate tuition benefits as stated on the AB540 affidavit found in the Admissions & Records website: https://admissions.santarosa.edu/ab540-nonresident-tuition-exemption
- 2. Demonstrate an understanding of the importance of completing the CA Dream Act application, or the FAFSA if applicable, before the March 2nd priority deadline.
- 3. Demonstrate an understanding of the free immigration legal consultation and advice provided by SRJC in partnership with Vital Immigrant Defense and Advocacy Services, and how to make an appointment.

As a result of participation in one or more event, activity or workshop presented by the Dream Center, educators should be able to demonstrate at least one of the following:

- 1. Demonstrate an understanding of the requirements for students to receive AB540/SB68 instate tuition eligibility.
- 2. Demonstrate an understanding of the importance of students completing the CA Dream Act Application before the March 2nd priority deadline
- 3. Demonstrate an understanding of the free immigration legal consultation and advice provided by SRJC in partnership with Vital Immigrant Defense and Advocacy Services, and how to make an appointment.

### 4.1c Student Learning Outcomes Reporting

Type	Name	Student	Assessment	Change		
		Assessment	Results Analyzed	Implemented		
		Implemented				

# 4.2a Key Courses or Services that address Institutional Outcomes

Course/Service	1a	1b	1c	2a	2b	2c	2d	3a	3b	4a	4b	5	6a	6b	6c	7
AB540 form					X						X					
completion																
CA Dream Act					X						X					
Applications support																
High School Outreach				X			X	X					X	X		
Know your Rights				X				X		X	X		X			X
Training																
Non-credit student							X	X					X	X		
outreach																
UndocuAlly Support								X	X		X	X	X	X		X
Group																
UndocuAlly Trainings								X		X			X	X		
Undocumented Student				X		X	X	X				X	X		X	X
Week of Action																

### 4.2b Narrative (Optional)

The Dream Center is a "one-stop shop" in a safe, caring environment for new and continuing undocumented students at Santa Rosa Junior College. Students will receive personalized support as they begin their college journey. Dream Center staff are here to create a welcoming experience while students navigate matters related to in-state tuition (i.e. AB540), and financial aid (i.e. CA Dream Act & Fee Waiver). Staff will provide referrals to SRJC student services and academic support programs (i.e. Puente, UMOJA, APASS, EOPS, Counseling, Transfer Center, MESA, etc.) and cover the essential steps for full matriculation at SRJC. In Partnership with Vital Immigrant Defense and Advocacy Services (VIDAS), SRJC is able to offer undocumented individuals in Sonoma County free immigration legal consultations and advice.

The Dream Center supports current and prospective students from diverse immigrant backgrounds, including but not limited o:

- Undocumented (non-DACA)
- DACA recipients
- TPS recipients
- U Visa and T Visa holders

- Refugees and asylum seekers
- Mixed-status families

#### The Dream Center provides:

- Matriculation services: including enrollment services, financial aid and scholarship programs.
- Referrals to SRJC Student Services and other academic support programs
- Access to free immigration legal services
- DACA renewals
- Empowerment of students through uplifting programing

The Dream Centers directly impact three Student Equity Indicators; Access, Course Completion, and Transfer rates. Likewise, three of the Integrated Student Success Goals are the primary focus of the centers. The Dream Centers create an *inviting and welcoming* environment at SRJC, maintains our undocumented students' mindsets of being *engaged and empowered*, and *guides and supports* students through the process of obtaining their higher education goals.

This year, the primary focus for the Dream Centers is to invite and welcome new undocumented, and other immigrant students such as students from mixed-status families, and Temporary Protected Status (TPS) recipients, among others. This goal will be achieved through outreach presentations and events during which the community learns about the opportunities offered to undocumented students at Santa Rosa Junior College. In-reach efforts focused on training faculty and staff at SRJC on best practices to support undocumented students will also assist in reaching this goal. Outreach efforts will lead to an increase in undocumented student enrollment at SRJC, and in-reach will allow for better retention by creating an environment of respect and inclusiveness throughout the District.

These efforts will also lead to an increase in course completion and transfer rates. To address this goal, the number of California Dream Act Applications (CADAA) for financial aid submitted in Sonoma County will be increased while improving the students' knowledge of Cal Grants and other financial aid available to undocumented students. This work will help undocumented students financially and emotionally, resulting in improved retention. This will be achieved through financial aid presentations and participation in Cash for College presentations and workshops in partnership with the Financial Aid Office.

In a similar way, undocumented high school students will be empowered and engaged by participating in the annual Undocumented Students Conference, *Fulfilling the Dream: Resources for Undocumented High School Students*. Dream Center staff and student workers were involved with planning and participated in the conference in November 2018. Additionally, in response to the California Community College Chancellors Office announcement proclaiming the week of October 15-18, 2018 as the "Undocumented Student Week of Action," Dream Center staff and student

workers in collaboration with the Our House Intercultural Center at SRJC Petaluma organized events to acknowledge and celebrate the week of action. Planned activities include financial aid & know your rights workshops, guest speakers, art projects, and more.

The SRJC Dream Centers will continue to support and guide students by providing one-on-one support and directing students to already existing services, such as the Academic Counseling, Student Psychological Services, the Student Resource Center, and the Transfer Center.

#### **Contact Information:**

#### For hours and appointments, please call or visit:

dream.santarosa.edu

#### Santa Rosa campus

Plover Hall, Room 539 (707) 521-7947

### Petaluma campus

Jacobs Hall, Room 116 (707) 778-4177

### **Vital Immigrant Defense Advocacy and Services (VIDAS)**

Plover Hall, Room 540, Santa Rosa Campus For appointments:

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#### 5.0 Performance Measures

The Dream Center collects data using SARS. Based on this data, and as seen in the Student Equity & Achievement Data for Fall 2017 & Spring 2018, the Dream Centers academic achievement ratings for the 2017-2018 academic year closely resemble the district ratings for "Course Success," "Course Retention," and "Course GPA." Most importantly, the survey indicates that student who received Dream Center services had a 20.9% higher persistent rate from Fall 2017 to Spring 2018 than students district-wide. Likewise the persistent rate of ethnically Latino students using the Dream Center is 20.4 % higher than the persistence rating for ethnically Latino students across the district. This percentage is even higher when we look at the ratings of first generation students; those who received Dream Center services had a 21.2% higher persistence rating than those seen by first generation students across the district.

During 2017-18, students who received Dream Center services had higher Pillar Score ratings than those given to the district. As seen in the Student Equity & Achievement Data for Fall 2017 & Spring 2018, students who received support from the Santa Rosa Dream Centers indicated a 0.23% higher rating of feeling "invited and welcomed" than students in the district. In the same way, the Dream Center students also indicated a higher rating on feeling guided & supported (0.59% higher), as well as engaged& empowered(0.68% higher).

# 6.1 Progress and Accomplishments Since Last Program/Unit Review

Rank	Location	SP	M	Goal	Objective	Time Frame	Progress to Date			
0001	ALL	03	02	Staff Welcome Center/ Santa Rosa and	Provide excellent services in welcoming new	Summer/Fall	Student Assistants were hired and have been			
				Dream Centers with student	and prospective students, and support for	2018	working in the Dream Center (SR) since			
				assistants/Outreach Ambassadors.	undocumented students.		August 2018. The students participate in on-			
							going training. The Welcome Center (original			
							location of the Dream Center) was closed for			
							construction in January 2019 and will re-open			
							in May 2019 under a different supervising			
							administrator.			

6.2b PRPP Editor Feedback - Optional

# 6.3a Annual Unit Plan

Rank	Location	SP	M	Goal	Objective	Time Frame	Resources Required
0000	ALL	00	00	Increase number of AB540 affidavits			
				submitted			
0000	ALL	00	00	Increase the number of CA Dream Act			
				applications submitted			
0000	ALL	00	00	Increase the number of students visiting the			
				Dream Centers			